ROUTING AND RECORD SHEET

SUBJECT: (Optional)

National Intelligence Council Wang Problems

FROM: Harry E. Fitzwater Deputy Director for Administration 7D 24 Hqs	EXTENSION	NO. DDA 84-1443
		DATE 16 May 1984

TO: (Officer designation, room number, and building)	DATE RECEIVED	DATE FORWARDED	OFFICER'S INITIALS	COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.)
1. Director of Central Intelligence				Bill: The attached is a summary of the NIC's problem with the Wang word processors. We will take necessary action to solve their problems and would have before this if we had been advised of their difficulties.
2. EXDIR	17 MAY 1984			
3. Deputy Director of Central Intelligence	17 MAY 1984			
4. DCI	17 May	25 MAY 1984		
5. Executive Director				Harry
6.				Attachment DDA 84-1443
7. Deputy Director for Administration 7D 24 Hqs				2-3&4: However — one does not pull housetrailers with Volkswagen beetles.??
8.				
9.				
10.				
11.				
12.				
13.				
14.				
15.				

STAT

FORM 610 USE PREVIOUS EDITIONS
1-79

GPO : 1983 C - 411-632

DCI EXEC REG

C-106

ROUTING AND RECORD SHEET

SUBJECT: (Optional)

National Intelligence Council Wang Problems

| FROM: Harry E. Fitzwater Deputy Director for Administration 7D 24 Hqs | EXTENSION | NO. DDA 84-1443 |
| | | DATE 16 May 1984 |

TO: (Officer designation, room number, and building)	DATE RECEIVED	DATE FORWARDED	OFFICER'S INITIALS	COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.)
1. Director of Central Intelligence				Bill: The attached is a summary of the NIC's problem with the Wang word processors. We will take necessary action to solve their problems and would have before this if we had been advised of their difficulties.
2.				
3. Deputy Director of Central Intelligence				
4.				
5. Executive Director				Harry
6.				
7. Deputy Director for Administration 7D 24 Hqs				Attachment DDA 84-1443
8.				
9.				
10.				
11.				
12.				
13.				
14.				
15.				

DDA/HEFitzwater:kmg   (16 May 84)
Distribution:
    Orig PRS - EXDIR via DCI & DDCI (for
                  return to DDA) w/att
      1 - ER w/att
      1 - DDA Subj w/att
      1 - DDA Chrono
      1 - HEF Chrono
      1 - D/ODP w/att
  Att: Memo for DDA fm D/ODP, dtd 16 May 84
      same subj (DDA 84-1443)

FORM 1-79 **610** USE PREVIOUS EDITIONS

STAT

STAT

STAT

GPO : 1983 0 - 41

DCI EXEC REG

C-106

STAT C/C&AG, [   ] (16 May 1984)

Distribution:
  Original - addressee
        1 - C/C&AG
        1 - C&AG Files
        ② - DDA
        2 - D/ODP
        1 - ODP Registry (green)
        1 - Chmn, NIC
        1 - ER

84-1443

ODP 84-727
16 May 1984

MEMORANDUM FOR: Deputy Director for Administration

STAT   FROM:

Director of Data Processing

SUBJECT: National Intelligence Council Wang Problems

STAT

1. In response to inquiries from Mr. Casey about the status of the Wang system which supports the NIC, a group of ODP and Wang representatives met with Dave Gries and subsequently with [   ] Assistant System Administrator in the NIC, on 16 May to discuss the problems that the NIC has recently been experiencing with its Wang system. A quick review of the history of the problems with the system indicates that:

   a. The system is undersized by almost any measure--CPU power, printer capability, and disk space. (Unfortunately, the system configuration design was constrained by the physical limitations of the space available to house the system.)

   b. The training provided to the system administrators and operators was insufficient, and the lack of training has led to a number of operator errors.

2. A three-phase attack on the NIC problems will be effected.

   a. First, two additional printers were installed in the NIC on 16 May to address the immediate problem that the NIC has been experiencing with printer malfunction.
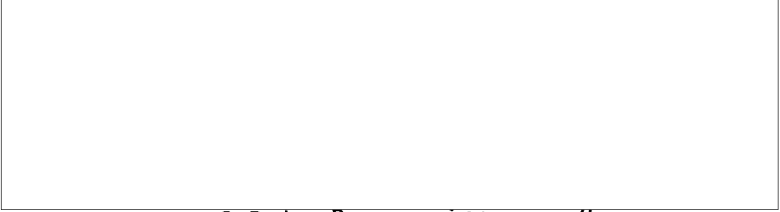
   b. Second, recommendations will be made by ODP and Wang for optimum ways to upgrade the NIC system quickly to buy time for a more extensive study of NIC system requirements.

   c. Finally, an analysis of system requirements will be performed by ASG and the results will be addressed by ODP. A plan for satisfying NIC office automation requirements over the long term will be produced.

SUBJECT: National Intelligence Council Wang Problems

3. The second and third points above were already part of a plan that evolved from a meeting conducted by the DDI on 4 May. Mr. Gates agreed at that meeting to reprogram funds to purchase additional office automation equipment to relieve the current constraints on system utility and give ASG time enough to do a careful requirements analysis. This "quick fix" did not address the severe space limitations that the NIC faces. I understand that parts of the NIC presently located on the ground floor and on the fifth floor will be relocated to an area in the 7B corridor as early as this summer. The ASG analysis will have to take that relocation into account. The part of the NIC which is experiencing the current set of problems with the Wang system; however, will remain in its current location in the 7E62 area. Again, with respect to providing short range relief to the NIC, ODP will offer its best technical recommendation on how to provide the NIC more office automation capability. Assuming that that recommendation is likely to entail a requirement for additional space, we will look to the NIC to make the trade-off between optimum system configuration and physical space.

STAT

Director of Data Processing